W-03443A-15-0271

Arizona Corporation Commis



Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Completion Date: 8/11/2015 1:08 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123776

Opinion Codes:

Opinion Date: 8/11/2015 1:01 PM

Rate Case Items - Opposed

First Name: Ray

Last Name: Tanner

Account Name: Ray Tanner

Street Address: <<< REDACTED >>>

City: Chino Valley

State: AZ

Zip Code: 86323

<<< REDACTED >>>

<<< REDACTED >>>

Company: Appaloosa Water Company

Division: Water

Joe Cordovana

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: W-03443A-15-0271

Docket Position: Against

We moved to Appaloosa Medows in Chino Valley in 2011. Shortly after our move we were informed by the Appaloosa Water Company that they had raised the rates due to new filters needed for the Arsenic levels being too high in the water that Appaloosa Water Company was providing. We are not sure where the money was used, but the Arsenic levels are still too high, and now the owner is asking for a 100% rate increase to address the same problem that was reported four years ago. Thank you, Ray and Kitty Tanner

Notes:

Date:

User:

Submitted By:

Note Type:

8/11/2015

Michael Buck

Email

Investigation

Docketed and noted for the record.

Arizona Corporation Commission

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